

## IT Ticket Intelligence

A ITSM system ticket data can give you invaluable insights into your organization trends, usage patterns, systems behaviors, etc. Most of the times, this can help you identify automation candidates, optimize usage and reduce costs.

### Automate the IT ticket analysis and assignment

However, due to the sheer quantity and complexity of data, it becomes difficult to get significant insights from the ticket dump. If not done properly, you risk losing out on some of the most promising trends further risking a business growth dragged behind by IT.

## AutomationEdge AI-Powered Ticket Analysis for AI Readiness



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AutomationEdge is listed in the ServiceNow Store, Salesforce AppExchange, Cherwell mApp Exchange, Splunkbase, BMC Marketplace.

AutomationEdge has already delivered its innovative solution to large multinationals globally like US Navy, American Express, Capita, Coty, HDFC Life, Smart Dubai Government, Mashreq Bank, Borden Dairy, JW Logistics and Genpact to name a few.