

CogniBot Virtual Agent for Business

AutomationEdge CogniBot is AI service available on cloud and on-premise. CogniBot applies machine learning intelligence to conversational text to understand the user intent.. CogniBot allows you to generate dialog without needing to write single line of code. It has ability to help you build industry-specific skills with effective disambiguation. CogniBot supports different channels including web, Microsoft Teams, Slack, Facebook, Email and many more.

AutomationEdge ETL and iPaaS

Now your employees, customers and partners can use chatbot to check invoice status, leave balance and order a new service with combined strengths of conversational AI, RPA, workflows and API integration in AutomationEdge platform.

Give frictionless experience to customers with Self-Service Chatbot

Advantage with AutomationEdge AI Chatbot + RPA



Engage effectively with employees



Scale up Customer support



Improve interaction with partners



Improve sales and marketing

Rich Experience

Fast, efficient and accurate resolution and next step suggestions to query increases the user experience and trust

Empower Team

Request assignment and repetitive queries can be automated to free teammates for critical tasks

Availability

Virtual assistants are available round the clock without breaks to attend user queries in need

Follow up

Query status updates and customer follow ups can be automated to increase user satisfaction.



AutomationEdge is listed in the ServiceNow Store, Salesforce AppExchange, Cherwell mApp Exchange, Splunkbase, BMC Marketplace.

AutomationEdge has already delivered its innovative solution to large multinationals globally like US Navy, American Express, Capita, Coty, HDFC Life, Smart Dubai Government, Mashreq Bank, Borden Dairy, JW Logistics and Genpact to name a few.